



### **Testimonial from Duncan Butler, August 2011**

After 32 years of not visiting a dentist because of bad experiences and painful treatment my teeth were really in a bad way, and I knew something had to be done.

After visiting Celia's website, I e-mailed and received a lovely reply. She even said I could make a free appointment just to meet the staff if I wanted. I drove past the surgery but at that point dared not go in, but I had a gut feeling something felt right and I made the decision to phone when I got home.

It wasn't easy but I phoned and spoke to a lady called Sarah who gave me the reassurance that I was looking for. I put down the phone confident I'd made the right decision...I'd made a new patient appointment!!

So the day came and yes I was scared but also determined. I was welcomed by Sarah, who made me a coffee. Celia then came into the waiting area and greeted me with a big smile. She was very pleasant and we sat in the waiting area for 5 minutes or so drinking coffee before venturing into the surgery to be greeted by Dental Nurse Laura.

Celia asked if I'd like to go through with the examination and guaranteed it wouldn't hurt. She explained at all times what she was going to do and what tools she was going to use. It didn't hurt and I walked out smiling. I even made an appointment to go back for 3 fillings.

I can honestly say I never felt any pain whatsoever. I didn't even feel the injection; that might be hard for people reading this to believe that but it's true.

She knows exactly what she's doing and made a perfect job of the fillings - all composites on front teeth and you can't even see where she's done it; brilliant.

I think the attitude of the staff is very important for nervous people like myself, who need that reassurance. You can tell they are genuinely friendly. There is an atmosphere when you walk in the door, hard to describe but it's a really nice feeling (never thought I'd say that about a dentist!)

So to sum up, if you are looking for a dentist who is gentle, friendly, won't lecture you, and will definitely not hurt you I can certainly recommend Celia and the staff at Nothing But The Tooth.

These people are changing my life and I hope you will let them change yours too.